

Code of Conduct

Salford Watersports Centre is committed to providing a safe, inclusive, and enjoyable environment for all participants. To ensure the well-being of everyone and promote a positive experience, we have established the following code of conduct.

We kindly request that all visitors, including guests, members, and staff, adhere to these guidelines.

1. Respect for Others:

- 1.1. Treat everyone with respect, courtesy, and compassion, regardless of their age, gender, race, nationality, or ability.
- 1.2. Refrain from discrimination, harassment, bullying, and verbal/physical abuse in any form.
- 1.3. Communicate respectfully and constructively, avoiding offensive language and behaviour.

2. Safety:

- 2.1. Always prioritize safety. Follow all safety guidelines, instructions, and rules set out by the centre and its staff members.
- 2.2. Always use the safety equipment specified for each activity, including buoyance aids, helmets, and any other necessary items of equipment.
- 2.3. Report any safety concerns, hazards, or incidents immediately to a staff member.

3. Respect the environment:

- 3.1. Respect the natural environment and wildlife. Avoid littering, polluting, or causing harm to the surroundings.
- 3.2. Respect the local area and the people in it, be mindful of residents, visitors, and commuters.

4. Equipment and Facility Care:

- 4.1. Treat all equipment, facilities, and property with care and respect. Use them only for their intended purpose and avoid any misuse or vandalism.
- 4.2. Return borrowed or rented equipment in the same condition as when received. Report any damages, malfunctions, or loss immediately to a staff member.
- 4.3. Follow specific guidelines and restrictions provided for each type of equipment or activity.

5. Alcohol and Substance Use:

- 5.1. The consumption of alcohol or the use of illegal substances is strictly prohibited on the premises of the Watersports centre and within the area the centre operates in.
- 5.2. Do not participate in Watersports while impaired by alcohol or substances that impair judgement, coordination, or safety.

6. Personal Conduct:

- 6.1. Demonstrate excellent sportsmanship and fair play, fostering a positive and encouraging environments for all participants.
- 6.2. Comply with all staff and instructor instructions promptly and without argument.
- 6.3. Engage in responsible behaviour and avoid actions that could put you or others in danger.

7. Dress Code:

7.1. Watersports:

- 7.1.1. Adhere to the clothing policy set out by the centre for all Watersports activities.
- 7.1.2. Wear appropriate closed toe / secure shoes – No Flip Flops / Sliders.

7.1.3. Always ensure that all participants are suitably dressed and appropriately covered, if a wetsuit is not worn all participants must be appropriately dressed for the activity and environment.

7.1.4. Comply with any additional dress code requirements specified by staff.

7.2. Open Water Swimming:

7.2.1. The centre strongly recommends use of a wetsuit however users can opt to not wear one and wear standard swimming attire instead.

7.2.2. Swimmers must wear a brightly coloured swim hat (No black/navy blue).

7.2.3. In temperatures of 14 degrees and under, participants will bring and wear a tow float whilst swimming.

7.2.4. Shoes must be worn on land and use of wet boots or socks are strongly advised.

8. Rules and Regulations:

8.1. Familiarise yourself with and adhere to all posted rules, regulations, and signage in the Watersports centre.

Failure to comply with the code of conduct and the terms and conditions set out for each activity may result in the suspension or termination of access to the facilities without refund.

By booking an activity, visiting, or working at Salford Watersports Centre, you are agreeing to adhere to this code of conduct.

We appreciate your cooperation in maintaining a positive atmosphere and helping us provide the best experience for everyone involved.

Thank you for your understanding and commitment to our code of conduct.